

**Title:** Northern Corridor Community Board: Local Outcome Improvement Plan annual progress report for the period April 2024 – March 2025

**Report by:** Chief Superintendent Stevie Dolan, Local Police Commander, Police Scotland and Chair of NLP Strategic Leadership Board.

**Action required:** Following publication of the 9 Local Outcome Improvement Plans for North Lanarkshire in 2021 work has been underway with local communities, the community and voluntary sector and community planning partners to focus local delivery approaches and mechanisms for delivery of associated actions. This report provides an update on this work across the 9 Community Boards and an overview of progress with delivery of the LOIP priorities for the Northern Corridor Community Board.

Community Board members are asked to acknowledge progress made by community planning partners and communities in the development and delivery of priorities to date and future delivery priorities.

**Date:** 21 May 2025

## **1. Background**

- 1.1. The North Lanarkshire Partnership (NLP) Framework for Working with Communities outlines the partnerships commitment to working with communities around local priorities. The approach is largely organised around the Community Boards as the locality governance for community participation in Community Planning.
- 1.2. Throughout 2020/21 extensive community and stakeholder engagement took place across the 9 Community Board areas, as well as dialogue with key services and partners to determine local priorities for each of the 9 Community Board areas. Community Board 'short life' working groups analysed the information from engagement alongside data, intelligence and local knowledge to produce a Local Outcome Improvement Plan (LOIP) for each of the 9 Community Board areas. The LOIP's were published in Autumn 2021.
- 1.3. The Local Outcome Improvement Plan priorities should provide the focus for agendas and the work of each of the 9 Community Boards reflecting the ambitions and Programmes of Work associated with the Plan for North Lanarkshire at a locality level.
- 1.4. Since publication of the LOIP's work has been underway through local community and partnership mechanisms to ensure focus on delivery of the LOIP priorities. This report is the annual report providing an update on key activity associated with the Northern Corridor Community Board LOIP priorities.

- 1.5. There is recognition of the need to continue to build on existing partnership approaches and work is underway to plan for the review of the current LOIP priorities and delivery mechanisms to ensure a continued partnership focus with communities on activities that reflect local needs and current circumstances.

## **2. Local Outcome Improvement Plans**

- 2.1 The Local Outcome Improvement Plans (LOIP's) covering each of the 9 Community Board areas were launched and published in Autumn 2021 and can be accessed [here](#). The priorities for the Northern Corridor Community Board area are:

- Building Local Relationships, Trust, and Communication
- Children and Young People
- Community Transport
- Health Inequalities
- Moodiesburn West
- Social Integration and Inclusion

- 2.1.1 The detailed priorities are outlined in the Northern Corridor Community Board LOIP [here](#). An update on progress with delivery of each of the priorities is at **Appendix 2** for the period April 2024 - March 2025 and covers.

- Progress update and highlights
- Future delivery priorities

## **3. Delivery Mechanisms**

- 3.1 Partnership teams are organised around the delivery of LOIP's to build on positive and productive partnership mechanisms already in existence and aligned to delivery around the nine Community Boards, but, at the same time reflecting the area-based responsibilities of partnership agencies linked to strategic and North Lanarkshire wide priorities.

- 3.2 Partnership officers are organised to support the Community Board operations and delivery of their LOIP's across all nine areas. These core Support Teams are organised as follows:

- Cumbernauld, Northern Corridor and Kilsyth and Villages;
- Airdrie and Coatbridge;
- Motherwell and Bellshill;
- Wishaw and Shotts

- 3.3 The teams are made up of council services and public sector agency officers operating at a local but senior level from the following agencies and services

- Police Scotland
- Scottish Fire and Rescue Service
- Health and Social Care
- Health Improvement
- Education and Families
- Community Partnership Team

- Tackling Poverty Team
- Voluntary Action North Lanarkshire
- Housing
- Community Learning and Development

3.4 Each LOIP priority has an assigned a lead to ensure partners prioritise delivery progress with local community and voluntary sector agencies and in most cases a subgroup has been or is currently being established. Subgroups should be made up of local community and voluntary sector groups and public sector agencies. Each of the subgroup's feeds into a shared template for recording progress via the priority lead and information is used to form this report and regular reports to the North Lanarkshire Partnership Strategic Leadership Board.

Work continues to ensure a coordinated approach to the work linked to key cross-cutting themes such as:

- Tackling Poverty;
- Digital Inclusion;
- Mental Health and Wellbeing; and
- Young People.

3.5 The diagram at **Appendix 1** provides an overview of priorities for all 9 areas and highlights some of the crosscutting themes.

3.6 Community Planning partners are committed to the approach outlined and significant progress has been made. However, reflecting the resource pressures on individual agencies, the complexity of aligning and balancing partnership mechanisms and maintaining a focus on operational delivery means that individual priorities are at different stages of development and delivery. Reporting reflects this and it is anticipated that the quality of information and reports generated will continue to evolve and to reflect the outcome of the LOIP review.

#### 4. Ongoing implementation priorities

4.1 The subgroups for delivery of individual LOIP priorities are at different stages dependent on the area and priority. This is to be expected; officers and communities are encouraged to ensure that the approach evolves to reflect local needs and circumstances. The following improvements continue to be a focus for the partnership working mechanisms:

- Ensuring that priority leads and subgroups/delivery mechanisms continue to review and refine tasks to reflect current need and ensuring that reporting provides an update reflective of the agreed partnership actions.
- Widening membership and participation of communities and community and voluntary organisations in delivery of LOIP priorities through subgroups.
- Continuing to work to align local and strategic priorities and ensure that local delivery reflects the wider strategic direction but can be delivered in a way that responds to local need (i.e. mental health, tackling poverty, community safety, etc.)
- Continuing to support and develop the role of Community Boards as a key catalyst and the local governance for delivery of LOIP priorities and ensuring agendas and associated activity reflects the local and strategic priorities and ambitions for North Lanarkshire
- Creation of online LOIP highlight pages, showcasing the work undertaken by the partnership across all 9 localities [here](#).

4.2 At a North Lanarkshire wide level there are further opportunities to strengthen partnership delivery approached through.

- Ensuring the implementation of the CommUnity Agreement as a shared and underpinning agreement between all agencies and sectors around collective working.
- Partnership work to develop a North Lanarkshire approach to Community Wealth Building.
- Continue to bring together the community board chairs too.
  - Share experience and deliver improvement actions from the Community Board Self-Assessment activity.
  - Work in partnership with the Community Board Chairs in relation to organising the Community Board Conference scheduled to take place on 17 of May 2025.
  - Work with the Community Board Chairs with the ongoing development of the community board portal/induction, implementing the Articulate Storyline Toolkit as a tool for partnership development.

## 5. Recommendations

5.1. It is recommended that the Community Board:

- 5.1.1. Acknowledge progress with delivery key LOIP priorities for your area and work with partners to develop and implement the supporting partnership delivery approaches.
- 5.1.2. Acknowledge the continued improvement works with the community board chairs in relation to the self-assessments, Community Board Conference and community board portal/induction.
- 5.1.3. Endorses future priorities in improving the approach including review of the scope and detailed actions for some priorities to reflect current need and circumstances.
- 5.1.4. Aims to increase community and voluntary sector participation in LOIP delivery subgroups as appropriate.
- 5.1.5. Agrees to continue to receive regular updates on specific priorities from priority leads and subgroups and a more detailed on all of the LOIP priorities annually.

Chief Superintendent Stevie Dolan



Local Police Commander, Police Scotland and Chair of NLP Strategic Leadership Board.

Community Board members requiring further information on the contents of this report should contact [communitymatters@northlan.gov.uk](mailto:communitymatters@northlan.gov.uk)

## Overview of North Lanarkshire LOIP priorities

Airdrie	Coatbridge	Bellshill	Wishaw	Motherwell	Shotts	Cumbernauld	Kilsyth	Northern Corridor
Poverty	Poverty	Poverty & Food Insecurity	Tackling Poverty & Inequalities	Tackling Poverty & Inequalities	Tackling Poverty & Inequalities	Food & Financial Insecurity	Food & Financial Insecurity	Children & Young People
Mental Health & Emotional Wellbeing	Mental Health	Mental Health & Emotional Wellbeing	Mental Health & Wellbeing	Mental Health & Wellbeing	Mental Health & Wellbeing	Youth Engagement & Consultation	Health & Wellbeing	Health Inequalities
Digital Inclusion	Digital Inclusion	Digital Inclusion	Digital Inclusion	Digital Inclusion	Digital Inclusion	Digital Inclusion	Digital Inclusion	Community Transport
		Community Safety	Community Safety	Community Safety	Community Safety	Greenspace Maintenance & Environmental Quality	Improving the environment with a focus on Kilsyth town centre	Social Integration & Inclusion
		Community Resilience and Participation	Community Engagement	Community Engagement	Community Engagement	Communication & Engagement	Youth Engagement	Building local relationships trust & communication
			Environment	Environment	Environment	Public & Community Transport	Public & Community Transport	Moodiesburn West
				Transforming Motherwell	Town & Community Hubs & Town Vision	Targeted action within identified communities across the Board area	Targeted action within identified communities across the Board area	

## **NORTHERN CORRIDOR LOCAL OUTCOME IMPROVEMENT ANNUAL OUTCOMES REPORT**

### **PERIOD COVERED: 1st APRIL 2024 – 31st MARCH 2025**

**PRIORITY: BUILDING LOCAL RELATIONSHIPS, TRUST & COMMUNICATION**

**LEAD AGENCY: Voluntary Action North Lanarkshire**

#### **Description**

The Northern Corridor is a diverse area made up of villages and larger communities. Local people have identified a range of issues including, building relationships, trust, and communication between public and voluntary sector agencies. This priority would lay the foundations for the development of agreed and shared actions and improvements. Local people are of the strong opinion that this is central to ensuring that the Community Board can play its role effectively in localised decision making and ensuring that the voices of local people in the Northern Corridor can be heard. This is an opportunity to improve connections and build positive and purposeful engagement processes with statutory, voluntary and community led organisations.

#### **PROGRESS AND HIGHLIGHTS:**

- To support better communication across the Northern Corridor, a physical notice board has been secured for the car park of the Pivot centre, with installation planned.
- Cornerstone provided additional help to groups to update the ALISS website with Northern Corridor activities and organisations. This included training to groups to enable them to keep the information up to date.
- Local groups now have the facility to have their events publicised on the 'My Northern Corridor' website.
- The Subgroups feedback indicates that the trust aspect of the subgroup has significantly improved with community planning partners over the past few years, with the notable attendance and participation of Andrew McPherson both at Community Board meetings and this sub-group.

#### **CHALLENGES / LEARNING OPPORTUNITIES IN THIS REPORTING PERIOD:**

- It was noted that the ALLISS platform was the best option for collating local information, as it allowed organisations to add their own information and update it in a timely manner. As the Community Solutions Locality Host, Cornerstone has role to play in promoting the platform and training residents or organisations in how to use it effectively.

#### **PLANNED ACTIONS/DEVELOPMENTS FOR NEXT REPORTING PERIOD**

- Devise a protocol to ensure that all NC wide community activities can be posted on to the 'My Northern Corridor' Facebook page. A meeting will be set up with the officer in charge of the 'MY Town' pages to take this action forward. (This can be addressed by ensuring information is submitted through community matters as was discussed at Community Board Meeting in Feb 25)
- Coordinate the above tasks to ensure that people who are not online or on Facebook have access to the same information.
- Subgroup of the wider group to be set up with a focus on working to ensure that all Northern Corridor groups are put onto ALISS when associated permissions are established.
- This subgroup will also support training around ALISS to ensure that groups are able to update the database in future whenever any changes occur or new services and activities start.
- The subgroup will continue to discuss areas of trust and communication as necessary, as well as opportunities for Participatory Budgeting.

## **PRIORITY: CHILDREN & YOUNG PEOPLE**

### **LEAD AGENCY: NLC Community Partnership Team**

#### **Description**

We want children and young people in the Northern Corridor to have their voices heard and feel part of their community. We want to identify what local young people need and work together as a community and with statutory agencies to raise awareness of existing services and ensure the provision of local, accessible, affordable youth work services for children and young people. We want to improve opportunities for all young people but recognise that there is a need for tailored approaches to engage with young people who are more likely to experience inequalities and who are less likely to be heard through mainstream approaches. As well as young people from protected characteristic groups we know from evidence that Moodiesburn West remains a priority area and we want to build on the work of the community in this area highlighted in the Moodiesburn Community Action Plan develop targeted actions for children and young people in this area. Health inequalities have far reached community issues across the Northern Corridor and this and other priorities are reflective of that and will be a vital part of supporting children and young people to thrive.

#### **PROGRESS AND HIGHLIGHTS:**

- Youth engagement consultation with Secondary age young people across the Northern Corridor in schools and Community Organisations. Consultation took place with young people in Chryston High School, Str Maurice's and Our Lady's High School
- CPT successfully accessed £10k UK SPF to carry out a Participatory Budgeting project targeted at S3 students at Chryston High School in March 2025 to address Mental Health Issues identified by young people with 207 young people participating in voting. Three themes were identified with Mental Health received the highest number of votes.
- Young people were involved in consultation and design of play facilities including Lochside Playpark, Cardowan Muga, Kelvin Drive wheeled sports area and Dunalistair Playpark and design a sign competition to name the play facilities with designs submitted by young people.
- Successful GAP and UKSP funding of a total of £35k with £20k awarded to support Moodiesburn Scouts group for residential experience and feasibility study and £15k to Auchinloch Community Council and Auchinloch Community Play Project To develop youth provision in the area.

#### **CHALLENGES / LEARNING OPPORTUNITIES IN THIS REPORTING PERIOD:**

- MSYPs initially involved in consultation however MSYPs due to unforeseen issues have not been able to continue to engage.
- Excellent examples of Community Partnership Teams supporting utilisation of grant funding to support youth provision and address issues raised during youth consultation e.g. UKSPF and GAP funding.

#### **PLANNED ACTIONS/DEVELOPMENTS FOR NEXT REPORTING PERIOD**

- Continue to carry out consultation with young people across Northern Corridor including Glenboig and other Northern Corridor areas as part of ongoing consultation with young people. This consultation is scheduled to be complete Sept 2025.
- Following consultation, report will be produced, shared with the Community Board and providers of youth activity across the Northern Corridor with and key actions identified.

## **PRIORITY: COMMUNITY TRANSPORT**

**LEAD AGENCY: Glenboig Development Trust supported by NLC Community Partnership Team**

### **Description**

Local people require a range of accessible, sustainable, and affordable transport options to assist them to take advantage of services and opportunities to enhance their quality of life. We know that some communities in the Northern Corridor face more barriers than others to accessing services and that improved transport would help people. This in particular would support lower income families and individuals and those with accessibility issues to access a broader range of services to meet their needs. There is a need for improvements to public transport systems balanced with good quality community transport and active travel options that can be easily accessed by local people.

### **PROGRESS AND HIGHLIGHTS:**

- The subgroup is attended by local community organisations, elected members, SPT and First Bus representatives and new members attending.
- Problematic bus services identified 245, 132 and 310 services identified by local people. Positive feedback has been received from the local community in relation to improvements due to change in contracts with two new contractors now providing services on these routes.
- Northern Corridor Volunteers developed CO Wheels electric car project to support local people to access services.
- Glenboig Development Trust continue to operate Community Transport project funded through North Consortium to support older people in Gartcosh and Mount Ellen and 3 local Community Groups including Rural Group to access services.
- School transport issues alleviated with First Bus changing the of timing to 38C bus in the morning to support young people to attend school on time.

### **CHALLENGES / LEARNING OPPORTUNITIES IN THIS REPORTING PERIOD:**

- First Bus unable to provide additional services across Northern Corridor due to driver recruitment challenges however they have looked at changing timings of existing services.
- Bus service providers engaging and attending meetings with communities to maximise use of existing transport services.
- Excellent examples of local solutions being developed to support local people to access services funded through existing funding opportunities e.g. consortium funding for community transport project.

### **PLANNED ACTIONS/DEVELOPMENTS FOR NEXT REPORTING PERIOD**

- Continue to identify local issues and raise these with local transport providers.
- Continue to look at local solutions to resolve transport issues across the Northern Corridor including Glenboig Development and Co Wheels electric car project.



**PRIORITY: MOODIESBURN WEST (Changed to MOODIESBURN with agreement  
LEAD AGENCY: Moodiesburn Community Action Group supported by NLC Community  
Partnership Team**

**Description**

Although inequalities exist within communities across the Northern Corridor to a greater or, evidence shows that people living in Moodiesburn West are more likely to experience health and a range of other lived inequalities. This is mainly through the cumulative effects of poverty and deprivation. Specifically related to wider Moodiesburn. A Moodiesburn Community Action Plan exists which identifies several priorities for improving the current circumstances and longer-term outcomes for local people. This is a useful reference point and was led by residents through a Community Development Trust which highlighted local priorities throughout Moodiesburn. Currently there are a range of statutory and voluntary organisations working to improve health and social inequalities within Moodiesburn. Therefore, The Moodiesburn Community Action Plan may act as a catalyst for joined up working opportunities. Building on the community assets that exist in Moodiesburn and the community led partnership activity to date, actions for the area will be threaded throughout the other priorities within this LOIP. Partnerships and resources for maximum community value and health inequality impact will be targeted in Moodiesburn West to support local delivery, engagement, and community capacity building.

**PROGRESS AND HIGHLIGHTS:**

- MCA attend and actively contribute and represent the Moodiesburn Community at Community Board Meetings and Board development.
- MCA is carrying out ongoing consultation with local people to find out the needs of the local community including at Community Information events held jointly with the Community Partnership Team. This includes events that at Glenmanor Primary in January 2025 with 220 families in attendance and St Michael's Primary at the end of March 2025 with over 200 families in attendance which were organised around the planned parent's events within both schools.
- Through consultation, the group have identified the need for facilities across the Moodiesburn area including new play area near St Michael's Primary, Wheeled sports area at Kelvin Drive, Outdoor Gym at the Pivot Centre and new notice Board to be installed at the Pivot Centre.
- Successful GAP and UKSP funding of a total of £25k with £20k awarded to support 2<sup>nd</sup> Clyde (Moodiesburn) Scouts group and £5K to Moodiesburn Community Action awarded £5k to support local action
- MCA now host a community resilience pack through Community Partnership Team containing equipment and resources that can be used to support the local community during severe weather or a national grid failure. Prior to this there was no resilience pack in the Moodiesburn area.
- MCA wish to develop a Place Plan for the Moodiesburn area and have met with Coalfields regeneration with a view to progressing this.

**CHALLENGES / LEARNING OPPORTUNITIES IN THIS REPORTING PERIOD:**

- Lack of appropriate community facilities within the area which has been compounded by the closure of the Pivot Centre due to RAAC.
- The development of the Moodiesburn Community Action Group has enabled the Moodiesburn priority area to have representation and a voice at Community Board and other fora.
- Excellent examples of using of grant funding opportunities to address local priorities.

**PLANNED ACTIONS/DEVELOPMENTS FOR NEXT REPORTING PERIOD**

- Continue consultation with the local community to identify local issues and potential project developments for example LDP projects planned for 2025-2026 and reopening of Pivot Centre in approx. 2026.

## **PRIORITY: SOCIAL INTEGRATION & INCLUSION**

### **LEAD AGENCY: Voluntary Action North Lanarkshire**

#### **Description**

We want the Communities of the Northern Corridor to be places where people feel welcome and included and where people have the information, skills and support required to help them to take advantage of social, recreation and developmental activities to enhance their quality of life regardless of age, background and circumstances. We want to understand the diversity of our community and identify any barriers (including digital barriers) that people face to inclusion. We will work with local organisations to promote and where required develop local social integration opportunities for all but specifically relating to: Young people, The elderly population, Older people, Those living with disabilities (both physical and mental) Carers, BAME Community, Wider board issues including pollution and cross border health services.

#### **PROGRESS AND HIGHLIGHTS:**

- Despite lots of communication and meetings that have taken place, there is a lack of interest in this particular sub-group. Despite this, VANL are very aware of some excellent grassroots action that is already being led by local community groups, including Cloudberry Communities' electric vehicle, which volunteer drivers use to transport members of the community to GP and health centre clinics; Friends of Gartcosh's community garden within the grounds of Gartcosh bowling club; Moodiesburn Community Action survey of residents that took place in Feb 2025, to name but a few.
- The local consortium host Cornerstone have given several presentations and talks to support organisations to promote their activities on ALISS.

#### **CHALLENGES / LEARNING OPPORTUNITIES IN THIS REPORTING PERIOD:**

- The lead agency is exploring alternative means of engagement for supporting the community in this area of work and this may not require a sub-group moving forward.

#### **PLANNED ACTIONS/DEVELOPMENTS FOR NEXT REPORTING PERIOD**

- VANL as the lead agency will provide further opportunities for engagement to see if a sub-group is required and to establish how the local community would like to come together to progress with LOIP priority.

## **PRIORITY: HEALTH INEQUALITIES**

### **LEAD AGENCY: NHS Health Improvement**

#### **Description**

Local people need access to a range of health and wellbeing services as well as information and activities to support positive lifestyle choices that can impact on their life circumstances and quality of life. Improved access to information and services to enable people to access services suited to their needs is important and communities should have the opportunity to participate and have their say in health and wellbeing and health and social care services for people across the Northern Corridor area.

#### **PROGRESS AND HIGHLIGHTS:**

- An information flyer has been developed for the new Chryston Clinic with self-referral services links included.
- In response to a community enquiry regarding suicide prevention training provision, Health Improvement have offered online Suicide Prevention training called ASK TELL. The training dates are shared with the community on regular basis.
- Regular updates regarding Mental Health services and clinic development have been provided by the North Locality Service Manager
- Presentation regarding GP services was delivered to the Community Board.

#### **CHALLENGES / LEARNING OPPORTUNITIES IN THIS REPORTING PERIOD:**

- None

#### **PLANNED ACTIONS/DEVELOPMENTS FOR NEXT REPORTING PERIOD**

- NHSL Health Improvement will no longer lead on this priority. However, Health Improvement Team will continue to support this priority by offering a wide range of health and wellbeing training and awareness activities to address health inequalities across the Northern Corridor.
- Health Improvement will work closely with the North Locality Health & Social Care Service Manager who will now lead on this priority.