



## **COVID-19 Supercentres vaccination programme**

The locations where we are vaccinating Lanarkshire residents against COVID-19 have changed. Vaccinations will take place primarily at two new supercentres at Ravenscraig Regional Sports Facility, Motherwell and Alistair McCoist Complex, East Kilbride. However, there will be alternative locations for those who require them, including seven local centres in Bellshill, Coatbridge, Cumbernauld, Hamilton, Rutherglen, Larkhall & Lanark, as well as mobile centres and our housebound teams.

The reason for this change is to vaccinate people in Lanarkshire faster, safer and more efficiently. It means that we can increase our pace of vaccination while keeping the programme safe.

We would strongly encourage people who can attend their appointment at a supercentre, to do so. This will protect the local centres for those who cannot travel and enable people to receive their vaccination sooner.

Appointments can be changed to a local centre if needed by following the instructions on appointment letters but, it may mean a longer wait to receive your vaccine.

We understand you will have questions and possibly concerns in regards to these new locations, and we have put together the below FAQs, to provide you with all the information you require for attending your vaccination, including various travel options, to ensure each experience is as straightforward and efficient as possible.

### **Supercentre information**

#### **Where are both supercentres located, and when will they be open?**

Alistair McCoist Complex, Quarry Rd, East Kilbride, Glasgow G75 9LW.

Ravenscraig Regional Sports Facility, O'Donnell Way, Motherwell ML1 2TZ

Both supercentres are open seven days-a-week from 8am to 8pm and have free car parking.

#### **I received my first dose of vaccine at my GP, where will I receive my second vaccine?**

**Over 80s** – Those who are aged 80 or over will receive their second dose from their GP, the same as their first dose. Those who are housebound will receive their second dose by home visit.

**Under 80s** – Those who are under 80 will receive their initial appointment at one of the supercentres. Appointment can be rescheduled to a local centre if preferred, but this may result in a longer wait.

We will remain flexible in our plans and have the option to increase capacity at local centres if we need to.

## **Why are the vaccine locations not continuing to take place more locally?**

In order to return to normal as quickly as possible, we need to accelerate the vaccination programme. The quickest way to do this is through supercentres. These also allow us to utilise our highly trained staff more efficiently, which means that other health services required can return to normal.

A number of the local centres were not suitable for us to upscale our vaccination programme due to restrictions with the size of the venues, available parking and social distancing issues.

## **Will slots be made available at local centres for those who want their vaccine there?**

Yes, there will be appointments made available at all local centres, and we will remain flexible and monitor the vaccine uptake at each location, which will allow us to increase capacity at local centres if needed.

However, we would strongly encourage people who can attend their appointment at a supercentre, to do so.

## **Travelling options to supercentres**

### **I don't drive, how will I travel to each supercentre?**

You can travel by public transport (further SPT details below) or car share if there are no other alternatives. Attending your vaccination appointment is considered an essential journey under the current restrictions and there is no restriction on how far you can travel. It is no different from attending a hospital appointment.

### **Is there a telephone number to find out more about travelling to supercentres?**

SPT (Strathclyde Partnership for Transport) has set up a dedicated enquiry line for public transport to vaccination clinics. This is the first point of contact for all public transport enquiries. Call 0141 465 1878 (open 24 hours a day, 7 days a week) or visit [www.travelinescotland.com/lts/#/travellinfo](http://www.travelinescotland.com/lts/#/travellinfo)

### **Ravenscraig Sports Centre:**

We know that not everyone has access to a car, therefore we have partnered with SPT to provide two free and direct shuttle buses from Cumbernauld and Motherwell to Ravenscraig and return.

**Vac1 bus (between Motherwell & Ravenscraig)** - runs every 30 minutes (on the hour and half past) from Motherwell train station to Ravenscraig. Journey takes 10 minutes. (Link to full timetable

[www.travelinescotland.com/sites/default/files//content/SPT\\_Vac1\\_bus\\_timetable\\_from\\_11Mar21.pdf](http://www.travelinescotland.com/sites/default/files//content/SPT_Vac1_bus_timetable_from_11Mar21.pdf))

**Vac2 bus (between Cumbernauld & Ravenscraig)** - runs every 45 minutes from Cumbernauld town centre (Central Way South) to Ravenscraig. Journey takes 40 minutes. (Link to full timetable

[www.travelinescotland.com/sites/default/files//content/SPT\\_Vac2\\_bus\\_timetable\\_from\\_11Mar21.pdf](http://www.travelinescotland.com/sites/default/files//content/SPT_Vac2_bus_timetable_from_11Mar21.pdf))

A full vaccination centre travel guide will be published shortly which will include all re-routed buses across Lanarkshire to the two supercentres.

Public transport is safe if everyone follows the guidance, wears a face covering and stays two metres apart.

## **Alistair McCoist Complex:**

A full vaccination centre travel guide will be published shortly which will include all re-routed buses across Lanarkshire to the two supercentres.

Public transport is safe if everyone follows the guidance, wears a face covering and stays two metres apart.

## **Due to mobility issue/other disability, I'm unable to travel by bus or car, what options do I have?**

There is a dedicated home vaccination service for those people who are housebound. For more information, contact the national Covid vaccination helpline on 0800 030 8013 and let them know you are housebound.

## **What if I can't afford to take the bus?**

If you cannot access the free shuttle buses, we are working with public transport operators on providing vouchers. More information will be published as soon as it's available.

## **Travelling by car:**

### **Can I car share to my vaccination appointment?**

Car sharing is allowed as attending your vaccination appointment is considered an essential journey under the current guidance. National guidance advises that passengers sit as far away from each other as possible, wear face coverings and keep windows open if possible.

## **Appointments**

### **What if I can't attend a supercentre or local centre?**

We are working with local organisations to provide a number of mobile units to help serve our more rural populations and for those who are unable to travel to either a supercentre or local centre.

### **How do I book an appointment at supercentre?**

All appointments are scheduled nationally and you will receive a letter with details of your appointment. If the appointment is not suitable, you can reschedule it. Details will be on the letter.

### **How do I contact the helpline?**

The national helpline is the first point of contact for all covid-19 vaccination enquiries – 0800 030 8013 Further information can also be accessed at the NHS inform website at [www.nhsinform.scot/covid-19-vaccine](http://www.nhsinform.scot/covid-19-vaccine)

## **Local centres**

### **Where are the local centres located?**

- Sir Matt Busby Sports Complex, Main Street, Bellshill, ML4 3DP
- Time Capsule, 100 Buchanan St, Coatbridge, ML5 1DL
- Muirfield Community Centre, 1a South Muirhead Rd, Cumbernauld, Glasgow, G67 1AX
- Whitehill Neighbourhood Centre, 9 Hunter Rd, Hamilton, ML3 0LH
- Fernhill Community Centre, 12 Auchenlarie Drive, Rutherglen, Glasgow, G73 4EQ

- Stonehouse Lifestyles, 2 Udston Mill Rd, Stonehouse, Larkhall, ML9 3JL
- St Nicholas Church Hall, Castlegate, Lanark, ML11 9DZ

**What is the opening times of the local centres?**

Local centres are planned to open from 25 March on a rotational basis. This means that local centres will be open from Thursday to Sunday from 9am to 5pm (one centre each day). Each centre will open at least once every two weeks on different days to allow better choice.